

Fees & Charges

For more information, please contact 1800 246 677 or email caresolutions@palllake.com.au



Family Owned

Palm Lake Aged Caring Communities are family owned and operated. We offer 24 hour nursing and personal care plus companionship and social interaction in beautiful surrounds for short term respite, permanent, specialist dementia and palliative care. Palm Lake Resorts independent living is also on site.

Accommodation

- Private suites with ensuite, walk in robe and direct access to outdoors
- Fully electric bed with pressure mattress
- Individually controlled air conditioning, wall mounted television & refrigerator
- Direct dial telephone installed (call charges apply)
- Café, cinema, wheel chair equipped bus for outings, extensive chef prepared menus and more

More Affordable Than You Think

Fees are determined by the Department of Human Services (DHS). To receive Government subsidies, you need an Aged Care Assessment (ACAT) and you need to submit the *Request for a Combined Assets and Income Assessment* to DHS.

What Are The Maximum Prices?

The Government requires every licensed care provider to advertise maximum prices for accommodation, however these may not apply to you. Call our Care Solutions Team for information tailored to individual circumstances. We can give you peace of mind in one free phone call.

ADVERTISED PRICES ARE THE MAXIMUM AND MAY NOT APPLY TO YOU

Inclusions <i>Private single suites with ensuite, outdoor access, TV, fridge, fully electric bed with pressure mattress, individual air con & direct dial phone</i>	Basic Daily Fee	Accommodation <i>The federal Government may pay all or some of your accommodation costs</i>			Interim Means Tested Care Fee	Extra Service Fees
		Maximum Refundable Accommodation Deposit (RAD) <i>with \$0 DAP</i>	Maximum Daily Accommodation Payment (DAP) <i>with \$0 RAD</i>	Example of Combination 50% RAD & 50% DAP		
Private suite	\$51.21	\$395,000	\$59.95	\$197,500 Lump Sum + \$29.97 per day	\$25 per day	Nil
Private suite with superior location	\$51.21	\$550,000	\$83.47	\$275,000 Lump Sum + \$41.73 per day	\$25 per day	Nil

We Can Help

Our Care Solutions Team offer a free service to help estimate fees and charges information tailored to individual circumstances and explain your financial options. **Call 1800 246 677 or email caresolutions@palllake.com.au.**

What will I Pay? *You can fill in the below table with prices tailored to your circumstances by calling 1800 246 677 Care Solutions Team.*

	\$51.21	\$	\$	\$	\$	Nil
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SCHEDULE OF FEES AND CHARGES EXPLAINED - Current from 1 July 2019 – 20 September 2019.

Basic Daily Fee

Everybody pays this contribution to day-to-day living such as meals, cleaning and laundry

- Indexed at 85% of Standard Aged Pension
- Pensions continue to be paid into nominated bank account, and billed monthly
- Also applies for respite stays, payable in advance of admission via credit card or bank transfer

Accommodation

If you have assessable assets above \$49,500.00 and/or income higher than the standard aged pension you will be required to fund your accommodation in full via a Refundable Accommodation Deposit (RAD) or a Daily Accommodation Payment (DAP).

You have 28 days to decide on how to pay:

- A lump sum Refundable Accommodation Deposit (RAD)
- Rental style Daily Accommodation Payment (DAP)
- Combination part lump sum and part ongoing payments with a drawdown option
 - Fixed interest of 5.54% applies if accommodation is not paid in full
 - Full daily accommodation charges apply until a lump sum is paid or Department of Human Services advice dictating a lesser amount is received
 - Lump sums are refunded in full, less any deductions you choose, within 14 days of discharge or probate

Means Tested Care Fee

Some people with assets and or income over a certain threshold may also be asked to contribute toward the cost of their care, with the Government charging a Means Tested Care Fee. This is determined by means testing their assets and income and billed monthly. Non-pensioners may be charged an Interim Means Tested Fee from date of admission until Department of Human Services update received.

- It is set by the Government and will be the same no matter where you go
- Fluctuates with care needs and quarterly re-assessments. Has annual and life time caps which are currently \$27,532.59 per annum and \$66,078.27 in a life time which may commence with any home care payments

Extra Services Fees

Unlike many care providers, we do not have any Extra Service or Additional Service Fees, Capital Refurbishment or Asset Replacement Fees, or Administration or Exit Fees added to the cost of accommodation. A fee for laundry labelling, pharmacy account, hairdressing, telephone calls and outings can be arranged on request at resident expense.

Fees and Charges are current from 1 July 2019. Accommodation pricing is current at the date of publication and is subject to change at any time.

