

THE

# Difference

BARGARA AUGUST



**AUGUST 7:  
AGED CARE  
EMPLOYEE  
DAY**

## Here, our care workers really make the difference

By **JASON MCMAHON**

*Palm Lake Care's Chief Operating Officer*

This month, on August 7, we celebrate Aged Care Employee Day - an initiative of Leading Age Services Australia.

It's a celebratory event that we truly embrace as a business, simply because our five Palm Lake Care aged caring communities would be nothing without the caregivers we painstakingly select to provide all the various types of care and assistance that our residents require. It is a massive team effort to bring the level of care we do to our very grateful residents and families, and is thanks to everyone in our team - from the nurses and PCAs on our frontline, to our kitchen and admin staff, those in our laundries, the cleaners, maintenance officers and management teams that keep the wheels turning in the background. Like links



in a chain, everyone plays a vital role. And then we also have all those wonderful volunteers who give up their time to help make our residents' lives even brighter. While these people may not be official 'employees', they are another important element of this well-oiled machine.

The theme of Aged Care Employee Day, #ThanksforCaring, recognises each and every team member involved in caring for the 1.3 million older Australians receiving home care or residential care services. If you are looking for a way to say thanks to a Palm Lake Care caregiver who means a lot to you and your family, don't forget that our website offers a "Thank a Care Worker" portal for your messages. Simply head to [www.palmlakecare.com.au](http://www.palmlakecare.com.au) and click the "Thank a Care Worker" button in the top right corner of your screen. Our caregivers love receiving these unexpected messages. And they are very deserving of the praise.

**Turn over to meet some of our dedicated caregivers >>**



“I love to listen to the residents’ stories and appreciate their life journey. I am making a difference in their lives.”  
**Donna Antrobus, Admissions**



“Wound care is where my passion lies. I feel lucky that I get to help our residents and see improvements with them every day.” **Kaysha W, EN**



“I love looking after our resses and ensuring they feel comfortable in their home.”  
**Chris M, PCA**



“It’s all about the residents!”  
**Alissa Heale, Clinical Nurse (pictured above with Palm Lake Care Bargara resident, Neil)**



“It’s so gratifying to see our residents laughing and happy and to know that we’ve helped to create that atmosphere for them.”  
**Meehan B and Fiona L, Personal Care Assistants**



“My residents are my passion.”  
**Kim Milowski, Lifestyle Team Leader**



“I love to interact with the residents every day.”  
**Jenny Wise, Chef Manager**



“The people and the residents here make it a great, happy environment for me to work in.”  
**Tin O, Hotel Services**



“I love being able to provide dignity and respect to my residents when I am caring for them.” **Teneille M, Personal Care Assistant**



“I love the smiles on their faces when we have made their day. That is what’s rewarding about this job, for me.” **Shirley S, Personal Care Assistant**



“The residents have paved the way for us in the past and provided our future so caring for them now is my way of giving back.” **Amelia U, EN**

**KEY LOCAL PERSONNEL**

**Service Manager:** Steve Wheeler, bargaracarefm@palllake.com.au  
**Admin:** Donna Antrobus, Colleen Dwyer  
**Clinical Manager:** Julie Bryant **Clinical Nurses:** Christie Webb, Alissa Heale  
**Lifestyle Team Coordinator:** Kim Milowski  
**Maintenance Officer:** Richard Miller **Chef Manager:** Jenny Wise

**PALM LAKE CARE BARGARA**

55 Wearing Road,  
 Bargara QLD 4670  
 Phone 07 4331 0000

[www.palllakecare.com.au](http://www.palllakecare.com.au)

