

The Difference

DECEPTION BAY JUNE 2023



Thanks to our nurses on their special day

International Nurses Day was marked here at Palm Lake Care Deception Bay in May. We asked our residents to send their messages of thanks to our nurses, which were then made into a lovely, heart-warming poster. It was a tangible reminder of the admiration our residents show our nursing staff. Our whole team were treated on the day with cake, sweets and a yummy lunch!

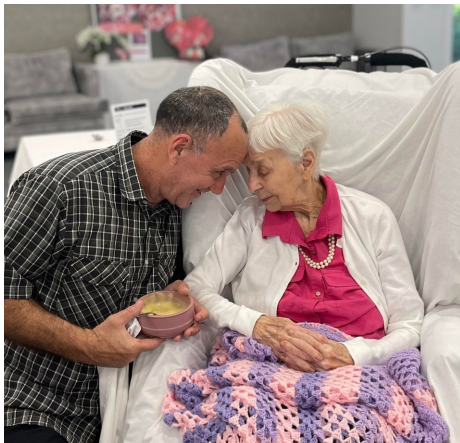


From your Service Manager

While the weather is now cooling down, the activities and the fun for residents, representatives and staff here is the opposite. May has seen the residents 'Crown the King', celebrate Mother's Day and help celebrate International Nurses Day. So, it's been 'crowns and cakes', however, cocktails and karaoke are also proving to be very much enjoyed! Some residents here have shared their memories of previous coronations, with some residents seeing their third coronation in their lifetime. What an achievement! Recruitment continues and you will see lots of new staff around. We are ensuring they feel welcomed and appreciated as I know, from all the incredible feedback received, you certainly enjoy and appreciate all our staff do for you. This wouldn't be the place it is without your feedback to help us strive for improvement and we certainly wouldn't be the place we are without the wonderful team here. Please keep the feedback coming. We view any complaints as the gift of an opportunity to improve - but we appreciate the compliments too. Thank you. Stay well, stay warm, and stay away if you are feeling unwell.



Eleanor Morgan,
Acting Service Manager



From our Lifestyle Team

This past month, we celebrated the Coronation of the new King with our 'Crown the King' event. We enjoyed a King's Cocktails (and mocktails!), we read the 'Pledge of Allegiance' as if we were present in Westminster Abbey. We also learnt about the proceedings of the Coronation, finishing off with a singalong of some favourite British songs.

Pictured this page, Mother's Day was so much fun with a joyous high tea and a gold class movie experience where we got to watch an old favourite, Breakfast at Tiffany's, whilst enjoying offerings of fruit punch, wine, beer or soft drink, camembert and cabanossi with crackers, pretzels and an assortment of sweets.

And we can't forget our day-to-day fun, excitement and games. Our 'Wednesday Waterfront Walks' to see the Bay are the highlight of some residents' week, sitting by the water on a beautiful day. Friday Happy Hour is always fun with cocktails and our new idea of dressing in theme once a week. What a wonderful month we've had with more to come in June!

Nadine and Loretta,
Lifestyle Team

Key local personnel

Relief Service Manager: Eleanor Morgan, eleanorm@palllake.com.au
Admin: Gillian Hodge **Customer Experience:** Tracey Cognetta
Clinical Manager: Divya Mannayath **Clinical Nurse:** Melika Ramenzanbadi **Lifestyle Team Coordinator:** Nadine Troth
Chef Manager: Amit Jyoti
Maintenance: Samanth Jose
Housekeeping Team Leader: Norelle Hobart