

THE Difference

BEACHMERE APRIL 2023



Pets provide the best therapy

PALM LAKE CARE Beachmere residents have recently been enjoying our new pet therapy providers - and, of course, their adorable pooches! Lifestyle Team Leader Abby Foote says there are three dogs that visit the Beachmere community at any one time and the program has already been a real hit among our community members and caregivers.

"One of the dogs is so tiny they come visiting in a handbag!" Abby smiles.

Service Manager's note

It's already April and I'd like to wish a Happy Easter to all our Palm Lake Care residents, families and staff. I'm pleased to report that we had a positive outcome from our Aged Care Quality Commission visit in February. I thank all residents, staff and families for their support during that visit.

Here are a few housekeeping notes for you all:

- Families should ring our Admin team and update their addresses/emails etc if there have been any changes.
- Don't forget to fill in a feedback form and drop it into one of the feedback boxes at Reception or near the café for any complaints, compliments, suggestions you might have.
- And a gentle reminder to all visitors not to park your cars for too long at our main entrance. It is a pick-up/drop-off zone only and it may obstruct emergency vehicles.

Residents are enjoying their bus trips and we are planning more in the coming weeks. We also look forward to seeing an increased number of families around the grounds this month as we celebrate Easter.



Ram Korla,
Service Manager



Lifestyle Team notes

St Patrick's Day was a lot of fun with the ukulele group coming to play us Irish songs. We also played trivia on the topic of Ireland and its landmarks. And what is St Patrick's Day without drinking some green stuff and telling some silly Irish jokes?! We had Happy Hour, green wine and even green lemonade. That in itself was a challenge to accept and make some silly jokes about!

Monthly art therapy saw new faces shine their talents. Easter preparation was the focus of March, with residents making cards and decorations for their rooms. We can't wait to bring you photos of our Easter celebration in the next edition of this newsletter!

Abby Foote,
Lifestyle Team Leader



KEY LOCAL PERSONNEL

Service Manager: Ram Korla beachmerecaresm@palmlake.com.au
Admin: Uzma Naved, Natalie Wieland **Customer Experience:** Tracey Cognetta
Clinical Manager: Richa Timilsina beachmerecarecm@palmlake.com.au
Clinical Nurse: Albert Pearce (Acting) **Lifestyle Team Coordinator:** Abby Foote beachmerecarelifestyle@palmlake.com.au **Chef Manager:** Neil Galpin
Housekeeping Team Leader: Christine Lanigan **Maintenance:** Michael Carpenter

PALM LAKE CARE BEACHMERE

145 Bishop Road,
Beachmere QLD 4510
Phone 1800 246 677

www.palmlakecare.com.au

