# Difference















# Scouts bring smiles

The Burpengary Scout Group visited us recently. During their time here, Darryl, one our residents who went through the Scouts program himself, gave a speech to the children about his experience (pictured above). The children were very interested in his story. The children made and delivered Mother's Day cards and enjoyed morning tea. The most exciting part for everyone was playing the parachute game. Our residents enjoyed having the children visit so more of these visits will be arranged for the future.

## From your Service Manager

Hope everyone is doing well? We had restricted access for nearly two weeks in May and reopened as this newsletter was being completed. Thank you to all our residents, families and staff for their cooperation during this time. Flu season is here, so a reminder to take care of yourself and don't forget to wash your hands before and after entering our community. A Covid clinic will be arranged in June and we have commenced gaining consents with further information about the clinic being emailed to EPOAs. Reminder to families: If you buy new clothes for our residents, please drop them to our Reception desk for the items to be labelled prior to giving them to your loved ones. Please note that staff will contact EPOAs only to update any resident's information. If you want to add your email address to our correspondence list, please phone Reception.



Ram Korla, Service Manager

















### From our Lifestyle Team

In the lead up to Mother's Day this year, our ladies did some flower arranging to make decorations for our tables. A couple of our ladies did flower arranging in a previous life, so it was nice to learn about their experiences and see the interaction between everyone.

On Mother's Day, celebrations included a high tea, with presents and trivia. All ladies received a gift either at the table or delivered to rooms, for those who were unable to make it to the morning tea. We used our fancy china cups and plates, which is always a great talking point. The ladies and the younger staff were comparing notes about how things have changed over the years. The younger generations were surprised to hear about some of the washing machines, kitchen appliances and cleaning methods these resident ladies were using when they were firsttime wives and new mothers. The older generations thought it was amusing and got a good giggle from the conversation!

Abby Foote, Lifestyle Team Leader

#### Key local personnel

Service Manager: Ram Korla beachmerecaresm@palmlake.com.au Admin: Uzma Naved, Natalie Wieland Customer Experience: Tracey Cognetta Clinical Manager: Richa Timilsina Clinical Nurse: Albert

Pearce (Acting) **Lifestyle Team Leader:** Abby Foote

Chef Manager: Neil Galpin
Housekeeping Team Leader:

Christine Lanigan

Maintenance: Michael Carpenter

