



It's showtime!

From cuddles with farm animals to strawberry sundaes - we enjoyed all the sights, sounds and tastes of the traditional Ekka - but did it right here in our own community!



Pictured above: Visiting silkie chickens and strawberry sundaes could mean only one thing: the Ekka has arrived! Turn over for even more wonderful memories...

Service Manager's note

Quoting Alan Watts: *"The only way to make sense out of change is to plunge into it, move with it and join the dance"*. At Palm Lake Care Deception Bay, we have certainly been dancing a bit this year. To bring context to you all regarding recent changes, I am sure that everyone is aware that aged care can be a challenging industry to work in. Taking on the role of a Service or Clinical Manager means that the person must invest incredible physical and emotional energies. To be honest, it is not the role for every person. Sometimes the best person appointed may not feel the role is what they anticipated it to be, and we respect their choice. Similarly, the person appointed as the best candidate cannot make the commitment to meet the emotional and physical demands of the role. Palm Lake Care is constantly evolving and learning, and we are eager to promote from within, with known and proven performers to fulfil key roles. I am delighted to inform you that Kelly Roberts, who is currently our Service Manager Support for Palm Lake Care Caloundra, will be commencing as the Service Manager for Deception Bay and will be gently eased into the role, supported by me. Furthermore, we have successfully recruited a lovely lady, Jacalynne Peake, who will take up the mantle as the Clinical Manager on September 4. Christine Went has been magnificent in her short tenure as the acting Clinical Manager and will be on board to support Jacalynne for her first month. The wonderful Deception Bay team continues with business as usual and, as always, it is a delight for me to be back here on relief. Remember, my door is always open.



Eleanor Morgan ACTING SERVICE MANAGER

All the fun of the fair

Pictured this page:

There was much to get excited about here at Palm Lake Care Deception Bay in August. We did it all!



Lifestyle Team's note

We have had another fun-filled month, our biggest event being Palm Lake Care Deception Bay's very own Ekka!

As part of our 2023 Ekka activities, we had 'Amazing Animals' come to visit, we enjoyed a few different concerts, balloon twisting lessons, games, floral display class, sideshow alley, pottery making, our own art display, a bus trip to Ole' Petrie Village, strawberry sundaes, dagwood dogs, fairy floss, Palm Lake Care stalls and more!

Also, this past month, we enjoyed some daffodil craft while also wearing (and eating!) blue to commemorate Jeans for Genes Day. Our bus trip to the NRL Dolphins homeground - Redcliffe Leagues Club - was also a big hit with some fabulous food served up for lunch.

Our Aged Care Employee Day celebration was also wonderful - the best part being the hand painted mugs, produced by our residents, for our staff and caregivers as a show of their appreciation.

As the weather warms up and the rejuvenating sunshine blesses us with warmth, our waterfront walks are also proving popular. It's a wonderful time of the year to be enjoying South-East Queensland!

Nadine, Loretta & Annette
LIFESTYLE TEAM

Key local personnel

Acting Service Manager: Eleanor Morgan
deceptionbaycarefm@pallmlake.com.au
Admin: Gillian Hodge
Customer Experience: Natasha Hughes
Clinical Manager: Jacalynne Peake
Lifestyle Team Leader: Nadine Troth
Maintenance: Samanth Jose
Chef Manager: Amit Jyoti
Acting Housekeeping Team Leader: Michelle Fastlabend