

THE Difference

DECEPTION BAY APRIL 2023



Goodbye, good luck!

ONE DECADE ON, Palm Lake Care Deception Bay's Lifestyle Coordinator Linda has officially hung up her Activities Calendar and is moving on. Linda has been the source of much of the fun we've experienced here at our community over the past 10+ years and we wish her well for the future.

Service Manager's note

Another month has passed us by - a month filled with joy and sadness... After 10 years and five months of dedicated service to our residents here at Palm Lake Care Deception Bay, we have bid farewell to our Lifestyle Coordinator, Linda. Old friends and new joined in a farewell morning tea to say goodbye and good luck for the next chapter in her life, and to express our gratitude to her for her service.

When one door closes, another opens. Our residents will now look with eagerness and anticipation to see the direction our Lifestyle program will take under the direction of our new Lifestyle Coordinator when she commences later this month. In the meantime, rest assured we are in good hands with Loretta at the helm.

We would encourage all our residents and representatives to participate in all aspects of the life of our community. Join us for our activities programs, our special concerts, our meetings and more.

We also welcome your feedback. Our feedback system is paramount to helping us identify issues as well as what's working well. Feedback drives our continuous improvement of care and services.



Eleanor Morgan
Relief Service Manager

Lifestyle Team's update

The residents' cotton crops have yielded well this year. Lifestyle team members found a nearby florist who happily purchases our bunches once pruned from the bushes. The funds from the most recent cotton bunch sales funded our Baileys Irish Cream drinks "Tipperary Road" on St Patrick's Day! These nips were part of our luncheon during the day's celebrations, which also included shared Irish nibbles (such as Tayto, the original Irish crisp) and loads of other Irish fun. In the lead-up to the day, our residents enjoyed cutting out decorations and hanging them in the hallways around our community to create a real atmosphere for the event - everything was green!

International Women's Day was also acknowledged by all, recently, as we learnt how the first union movement came about to make claims to empower woman. Did you know, the ILGWU (International Ladies Garment Workers Union) was formed in the USA in 1909 but the cause was not recognised until 1979?

In other Palm Lake Care news this past month:

- Gardener Eva is delighted with her blooming cactus, as pictured over her shoulder.
- The residents thanked all staff for their great ongoing work by joining together pre-breakfast and they sang the Liverpool Football theme song "You'll never walk alone".
- We enjoyed and learnt of the wonderful work of the Lions Hearing Dogs: their training and the work they do. We enjoyed having the opportunity to meet volunteer, Dell.
- And, of course, our farewell morning tea party for Linda, Lifestyle Coordinator, was wonderful. She appreciated the thought and well wishes and the time taken by all those who attended. We will miss her.

Palm Lake Care Deception Bay Lifestyle Team



KEY LOCAL PERSONNEL

Relief Service Manager: Eleanor Morgan, eleannorm@pallmlake.com.au

Admin: Gillian Hodge **Customer Experience:** Tracey Cognetta

Clinical Manager: Divya Mannayath

Lifestyle Team Coordinator: Loretta Snowden

Chef Manager: Amit Jyoti **Maintenance Officer:** Samanth Jose

Housekeeping Team Leader: Norelle Hobart

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