

THE Difference

MT WARREN PARK APRIL 2023

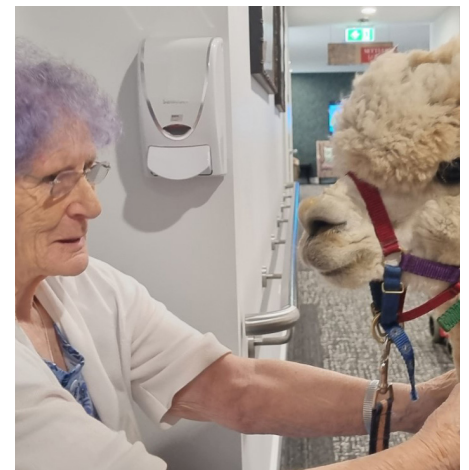


Alpacas bring the smiles



LAUGHTER IS THE best medicine and at Palm Lake Care Mt Warren Park we have enjoyed lots of laughter across our community this month! Firstly, we had a lovely visit from Allison and her alpacas. According to Lifestyle Team Coordinator Leona, 'Valentine' and 'Anzac' really got the residents smiling and laughing.

"You could feel the excitement in the building right up to the very top floor," Leona says. "We followed up with a visit from 'Sassy' the Macaw - it was an amazing opportunity to see such a magnificent bird up so close. She was very friendly and everyone enjoyed having a photo with her."



Service Manager's note

Palm Lake Care Mount Warren Park residents were visited again by the beautiful alpacas, as you can see by the photos above. It was a huge hit last time the alpacas visited and the residents were not disappointed this time either! We also had a visit by Sassy the macaw (wearing her special bird nappy!) which delighted our residents no end as well.

This month, we started our Service Manager and Clinical Manager lunches with the residents, much to the delight of those residents who enjoyed having a good chat with our management team in the dining room. I can tell you that we team members love it just as much as the residents do, as it gives us the opportunity to have some wonderful casual conversations with them over a lovely meal. The feedback so far from the residents has been overwhelmingly positive so this initiative will continue for as long as they will have us. We wish our residents and their families a very happy Easter and look forward to all the extra visitors we'll no doubt see through the doors this month!



Caroline Bosnic,
Service Manager



Lifestyle Team's notes

This month we celebrated St Patrick's Day and we found that there's nothing like a large green hat to bring out the laughter! We enjoyed a concert and a green-themed morning tea and Happy Hour complete with a leprechaun hunt. Everyone practised their best Irish accents, to be sure, to be sure!

Along with our everyday activities, our gentlemen have been out to the local club for lunch while the women enjoyed a movie session in our theatre (pictured below right).

Another highlight was having Hilda, a Logan City Council historian, stop by to do a talk about Camp Cable's 80th Anniversary which was very interesting.

We also celebrated Harmony Day. It gave us the opportunity to celebrate the many cultures and diversity we enjoy among both our residents and team members. Everyone was invited to come dressed in a cultural outfit and share some of their family's cultural information with everyone. The residents enjoyed a walk around the grounds completing the 'World treasure hunt'. They discussed their favourite travels over the years and enjoyed international cuisine for lunch. Some of our staff members even brought in their family's cultural food to share.

Leona Counsell,
Lifestyle Coordinator



KEY LOCAL PERSONNEL

Service Manager: Caroline Bosnic mtwarrencaresm@palllake.com.au

Admin: Hayley Alagiah **Customer Experience:** Diane Unwin

Clinical Manager: Tina LeClaire **Clinical Nurse:** Sangeeta Bhamoo

Lifestyle Team Coordinator: Leona Counsell

Chef Manager: Brendon Borg **Maintenance Officer:** Alec Walker

Housekeeping Team Leader: Ashley Woollett

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