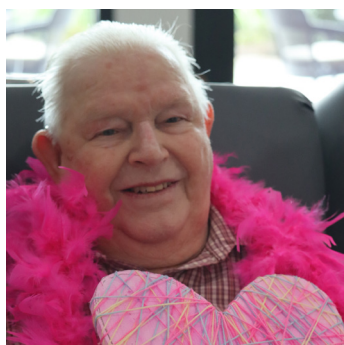


THE Difference

TOOWOOMBA MARCH 2023



Love is in the air!

CHECK OUT THE smiles from our Valentine's Day concert event in recent weeks. It was a festival of all things pink, hearts and LOVE!



Service Manager's note

Many of you would have already seen the changes to our activities calendar as we welcomed the introduction of the resort buses to our list of resources. What a fantastic addition they have been to our Lifestyle offering. Our Lifestyle Team members have definitely been taking full advantage of the new transport options. How good it has been to see our residents hopping on board every Friday for the lunchtime outings, each one coming back with a full belly and a wide smile. For all our residents, please make sure you catch a Lifestyle Team member to let them know if you want to be part of the fun as these trips are for everyone - including those in wheelchairs. I would also like to pass on a huge thankyou to our team of volunteers who have participated in the training and are now our official drivers on a Friday. Your dedication to our wonderful residents is amazing and we thankyou from the bottom of our hearts.

Tony McKenzie, Service Manager





Pictured this page: Aussie, Aussie, Aussie? Oi, Oi, Oi! We had a memorable day on January 26 as we celebrated all the things that make our land downunder so special.



KEY LOCAL PERSONNEL Service Manager: Tony McKenzie
 toowoombacaresm@palllake.com.au
 Service Manager Support: Edward Townsend
 Admin officers: Louise King Clinical Manager: Jodi Harms
 Clinical Nurses: Daisy Sharma and Sneha Sherlymon
 Lifestyle Team Leader: Leanne O'Rourke
 Chef Manager: Larry Fernando Maintenance: Jason Schwerin
 Housekeeping Team Leader: Karen Forro

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