

The Difference

TOOWOOMBA JUNE 2023



You're number one, mum!

How good was Elvis when he stopped by to visit us on Mother's Day this year?! Beyond all the good tunes and fun, we also enjoyed a little in-home shopping experience. Gorgeous Valma and her three beautiful daughters were asked to cut the celebration cake, as pictured above.

From your Service Manager

Welcome to the official start of winter - although somehow it feels as though winter started a little early this year. As the seasons have changed, all the air conditioners have also been changed over to winter mode however if you think your room, or the building in general isn't warm enough, please speak to a staff member who can follow it up and crank up the degrees a few notches. As chilly as it may be outside, nothing seems to be able to stop our exercise group who meet up a couple of times a week as part of our Wellness Group. Toni has been doing a fantastic job getting everyone motivated early on those crisp mornings, ensuring that all our fantastic residents get their motors running and ready for all the events coming their way during the day. Given the popularity of the exercise group, who knows where the program will finish. Stay warm everyone and enjoy June!

Tony McKenzie, Service Manager





From the Lifestyle Team

Happy Mother's Day to all our special ladies! We celebrated Mother's Day this year with entertainer Tristan James visiting us, as Elvis (as pictured). We also had three gift stalls for residents, staff and family members to purchase items from throughout the morning. It was truly a fantastic morning that had a bit of everything. Everyone enjoyed the event, as you'll see in all our photos.

Resident Valma and her three beautiful daughters were asked to cut the celebration cake. Each of our mums received a lovely pair of socks, gift wrapped by our wonderful Lifestyle Team members. Our Lifestyle Team always goes above and beyond and they all deserve thanks.

'Elvis' even gave some of our residents a sash that he had around his neck during the show and our ladies were tickled pink!

Leanne O'Rourke,
Lifestyle Coordinator

Key local personnel

Service Manager: Tony McKenzie
toowoombacaresm@palllake.com.au
Service Manager Support: Edward Townsend
Customer Experience: Fran van Riet
Admin: Louise King
Clinical Manager: Jodi Harms
Clinical Nurses: Daisy Sharma and Sneha Sherlymon
Lifestyle Team Leader: Leanne O'Rourke
Chef Manager: Larry Fernando
Maintenance: Jason Schwerin
Housekeeping Team Leader: Karen Forro