

THE Difference

TOOWOOMBA FEBRUARY 2023



Beaut barbies!

EVERY TUESDAY, the instantly recognisable smell of barbecue wafts around Palm Lake Care Toowoomba. When that delicious aroma enters your nostrils, or you hear the sizzle of the sausages, you know that the residents in one of communities is enjoying a shared meal and quality time with their special visitors. We rotate through our communities each Tuesday, with residents able to invite two family members to join them and enjoy the alfresco barbecue lunch that we put on.

Lifestyle Team Leader Leanne O'Rourke says Tuesday sausage sizzle days are a really lovely opportunity for our residents to catch up with family in a friendly atmosphere - and who'd knock back that delicious smell of onions and snags cooking!

"Everyone loves the smell of a barbecue - and a cold beer to wash it all down," Leanne smiles.

Check out some of the visitors to our most recent community barbecues in photos here and over on Page 2.



Service Manager's note

IT'S FEBRUARY - bring on all that 2023 has to offer! This year our beautiful Toowoomba community will be all about shaking off the 'new kid' tag as we begin to bed down our values and work culture and identify ourselves as an established Aged Caring Community in Toowoomba. Through the action of our Registered Nurses directing care on the floor, to the cleaners maintaining our stunning building, the values and actions this year will be to live by the simple motto of "Making their Day". It's the things we aren't asked to do that make the most significant impact and our team members will be asked to adopt this work trait. As a service, we are getting to the point where we know who we are so we can now start to build who we want to be. I'm personally looking forward to bigger and better things over the next 12 months and seeing our staff even further develop their positive relationships with our amazing residents.

Tony McKenzie, Service Manager





***Pictured this page:** More memories from our regular Tuesday lunch community barbecues. We love that so many visitors pop by to spend time with their loved ones - and it's no secret that our smallest visitors might just be our favourites! We hope to see you here at a weekly barbecue soon.*



KEY LOCAL PERSONNEL **Service Manager:** Tony McKenzie
 toowoombacaresm@palmlake.com.au
Service Manager Support: Edward Townsend
Admin officers: Louise King **Clinical Manager:** Jodi Harms
Clinical Nurses: Daisy Sharma and Sneha Sherlymon
Lifestyle Team Leader: Leanne O'Rourke
Chef Manager: Larry Fernando **Maintenance:** Jason Schwerin
Housekeeping Team Leader: Karen Forro

PALM LAKE CARE
TOOWOOMBA

149 Hogg Street,
 Cranley QLD 4350
 Phone 07 4580 3000

www.palmlakecare.com.au

